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NRC Scores High Marks in Federal Government Survey

The Nuclear Regulatory Commission remains a top place to work in the federal government, according to the recently released U.S. Office of Personnel Management <u>2017 Federal Employee</u> <u>Viewpoint Survey</u>.

The 2017 results reflect a slight increase in overall NRC employee engagement, diversity/inclusion, and global satisfaction, which indicate a noticeable improvement in the agency culture and employee perceptions attributable, in part, to efforts the agency has taken in response to previous surveys.

The NRC ranked in the top 10 government agencies in all major indices OPM measures, including: employee engagement, diversity/inclusion (also referred to as the new Inclusion Quotient), and global satisfaction. NRC staff provided positive responses to the majority of questions, consistently scoring well above government averages. The agency's overall "new IQ" score was 70 percent, compared to the government average of 60 percent. The NRC employee engagement score was 75 percent, compared to 67 percent government wide, with the agency ranking sixth overall. Employee engagement summarizes the results of several key questions, measuring areas where agencies can focus to promote an engaged workforce.

The agency score in global satisfaction was 72 percent, compared to a 64 percent government average. Global satisfaction measures employee satisfaction in job, organization and pay, as well as willingness to recommend their agency to others as a good place to work.

"The FEVS is an effective and useful feedback tool," said Victor M. McCree. "I am pleased that NRC employees continue to participate in the FEVS process. We will carefully evaluate each category identified in the survey for opportunities to continue to improve our work environment."

Overall, NRC employees remain highly committed to participating in the survey, with a 76 percent response rate, 30 percent higher than the government average, and the highest rate of participation ever at the agency. The NRC uses these survey results to identify improvement opportunities, while helping to build a stronger agency culture.

The FEVS is conducted annually by OPM and evaluates management leadership, employee satisfaction, and organizational culture of federal agencies. Specifically, it measures employees' perception of whether, and to what extent, their organizations have the characteristics typically associated with high-performing, successful organizations.